

Parents: How to reset your password?

If you are able to log into your Parent Portal account and want to change your password.

- 1) Log into your Genesis Parent Portal Account
- 2) Click on Settings



- 3) Enter your current password
- 4) Enter a new password
- 5) Enter the new password to confirm it is the same
- 6) Click the Save button

Change Password

Current Password: *(or password received from Forgot Password email)*

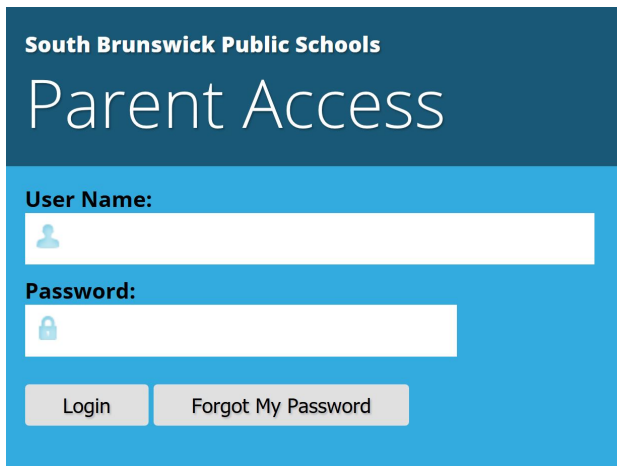
New Password:

Confirm New Password:

Save

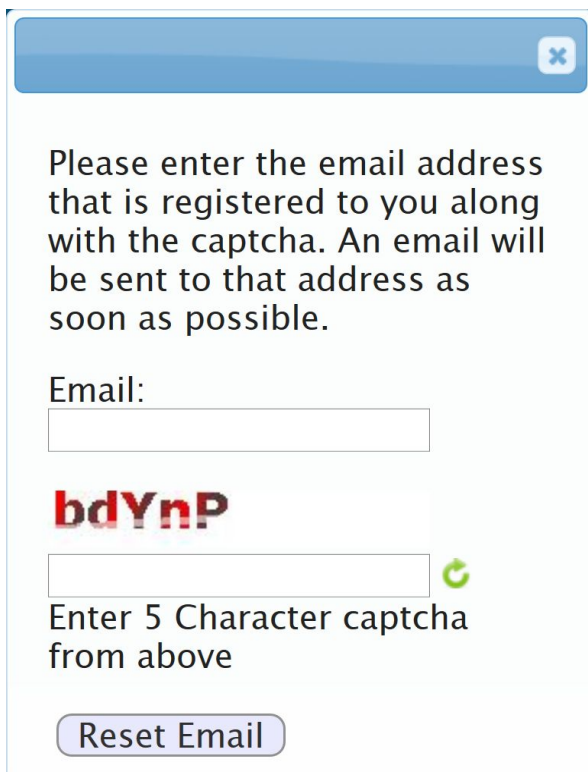
If you are unable to log into the Genesis Parent Portal

- 1) Go to the Genesis Parent Portal at <https://parents.sbschools.org>
- 2) Click on the Forgot My Password button.



The screenshot shows the login interface for South Brunswick Public Schools. At the top, it says "South Brunswick Public Schools" and "Parent Access". Below this, there are two input fields: "User Name:" with a person icon and "Password:" with a lock icon. At the bottom, there are two buttons: "Login" and "Forgot My Password".

- 3) Enter your email address that was used as your primary email address when you registered.
- 4) Enter the captcha that is displayed similar to the one displayed in the image below.
- 5) Click the Reset button.



The screenshot shows a form for resetting an email. It has a blue header with a close button (X). The text reads: "Please enter the email address that is registered to you along with the captcha. An email will be sent to that address as soon as possible." Below this is an "Email:" label and an input field. Underneath is the "bdYnP" logo, followed by another input field and a green refresh icon. The text "Enter 5 Character captcha from above" is displayed below the second input field. At the bottom, there is a "Reset Email" button.